



# RAFFLE PRIZE TERMS & CONDITIONS

## Central Refrigeration & Heating Ltd.

### In Support of the Camrose Buffaloes

Central Refrigeration & Heating Ltd. is pleased to donate the supply and standard installation of either one (1) **Bryant Evolution Series Furnace** or one (1) **Bryant Preferred Series Air Conditioning System** as a raffle prize in support of the Camrose Buffaloes fundraiser.

The raffle winner must select **one (1)** of the two equipment options. No substitutions, exchanges, or cash alternatives will be permitted.



## 1. General Prize Conditions

1. The prize consists of the supply and standard installation of either:
  - a. One (1) Bryant Evolution Series Furnace; **or**
  - b. One (1) Bryant Preferred Series Air Conditioning System.
2. The prize has no cash value, is non-transferable, and may not be redeemed for cash, credit, or alternative products or services.
3. A mandatory site inspection will be conducted at the winner's residence prior to installation. Following the inspection, Central Refrigeration will provide a written confirmation of eligibility and a detailed scope of work.
4. Installation must be completed no later than **February 28, 2027**.
5. Central Refrigeration will make reasonable efforts to schedule installation within thirty (30) days of the raffle draw date; however, scheduling is subject to equipment availability, weather conditions, operational capacity, and other factors beyond the company's control.
6. **Eligibility & Property Ownership**
  - a. The raffle winner must be the legal registered homeowner of the property where the equipment will be installed.
  - b. Installation must occur at the winner's primary residence.
  - c. Proof of property ownership may be required prior to scheduling installation.
  - d. If the winner is not the property owner, written authorization from the legal property owner must be provided prior to installation approval.
7. Installation must occur within Central Refrigeration & Heating Ltd.'s standard service area. Installations outside this area may be subject to additional travel charges or may be declined at the sole discretion of Central Refrigeration & Heating Ltd.
8. The raffle winner must contact Central Refrigeration & Heating Ltd. within thirty (30) days of the raffle draw date to initiate the site inspection process. Failure to do so may result in forfeiture of the prize at the sole discretion of Central Refrigeration & Heating Ltd.



## 2. Furnace Prize – Specific Conditions

1. The furnace prize applies strictly to the **replacement of an existing furnace** in a residential dwelling.
  - a. Not valid for new home construction.
  - b. Not valid for equipment relocation.
2. Installation includes standard replacement scope only.
3. Furnace sizing will be determined by Central Refrigeration in accordance with industry standards and the home's heating requirements and will not exceed **100,000 BTU**. Available heating capacities include:
  - a. 40,000 BTU
  - b. 60,000 BTU
  - c. 80,000 BTU
  - d. 100,000 BTU
4. The Bryant Evolution Series furnace includes a Wi-Fi enabled Evolution Connex Controller.
5. The prize does **not** include:
  - a. Ductwork modifications or alterations
  - b. Additional heating runs or branch lines
  - c. Equipment relocation
  - d. Structural or infrastructure modifications
6. If finished drywall or ceiling conditions prevent thermostat wiring installation, any required electrical work must be performed by a licensed electrician at the winner's expense.



### 3. Air Conditioning Prize – Specific Conditions

1. The air conditioning system will not exceed **3 tons**, generally suitable (rule of thumb) for homes up to approximately 1,800 sq. ft.
2. If the home requires a system exceeding 3 tons, the winner will be responsible for the full price difference. Payment for upgrades must be made in full prior to installation.
3. Installation is based on the availability of **R410A refrigerant equipment**.
  - a. If R410A equipment is unavailable and **R454B (A2L)** refrigerant equipment is required, any mandated mitigation devices or safety accessories required for A2L compliance will be at the winner's expense.
4. Standard installation includes:
  - a. One (1) breaker
  - b. Up to 25 feet of electrical wire
  - c. Disconnect
  - d. AC whip
5. The prize does **not** include:
  - a. Sub-panels
  - b. Electrical service upgrades
  - c. Additional electrical materials beyond those listed
  - d. Structural alterations
6. If finished surfaces (including drywall) must be opened or altered for piping or electrical runs, all repair and restoration costs are the sole responsibility of the winner.



## 4. Site & Access Requirements

1. The installation area and access pathway must be clear of debris, obstacles, and hazards.
2. If site access is obstructed at the scheduled installation time, Central Refrigeration reserves the right to reschedule. Standby time or return visit charges may be billed to the winner.
3. All pets must be secured and prevented from contact with installation personnel.
4. The winner must provide reasonable access for required permits and inspections, where applicable.
5. Before-and-after photographs of the installation area and access path will be taken for documentation. Any pre-existing conditions or deficiencies will be documented during the initial site visit.



## 5. Exclusions & Additional Costs

1. The prize does not include optional accessories or add-ons, including but not limited to:
  - a. Humidifiers
  - b. UV air purification systems
  - c. Electronic air cleaners (EAC)
  - d. Upgraded filtration systems
  - e. Other indoor air quality enhancements
2. Optional accessories may be quoted separately. Full payment is required prior to installation.
3. Any work outside the defined “standard installation” scope will be quoted separately and must be paid in advance.
4. Any upgrades required to bring the property into compliance with current federal, provincial, or municipal building codes, gas codes, electrical codes, or safety regulations are not included in the prize and shall be the sole financial responsibility of the winner. This may include, but is not limited to:
  - a. Gas line resizing or replacement
  - b. Venting modifications or chimney liner upgrades
  - c. Combustion air requirements
  - d. Electrical service upgrades
  - e. Condensate drainage modifications
5. Central Refrigeration & Heating Ltd. is not responsible for the condition, performance, or deficiencies of existing ductwork, gas lines, electrical systems, structural components, or other mechanical systems not replaced as part of the prize installation.
6. Any work outside the defined standard installation scope, including required upgrades or optional accessories, must be quoted separately and paid in full prior to scheduling installation. Failure to remit payment may result in installation delays or cancellation of the project.
7. Where required, standard permit fees related to the prize installation are included unless otherwise stated in writing. Any additional fees, reinspection fees, or costs arising from deficiencies unrelated to Central Refrigeration’s work shall be the responsibility of the winner.



## 6. Warranty & Registration

1. Central Refrigeration provides a **one (1) year labour warranty** on installation workmanship.
2. Manufacturer parts warranties apply in accordance with the manufacturer's published terms and conditions.
3. Central Refrigeration will complete equipment registration with the manufacturer on behalf of the winner.

## 7. Media & Marketing Release

1. The winner grants Central Refrigeration & Heating Ltd. permission to use photographs of the installed equipment for marketing, website, and social media purposes.
2. The winner agrees to participate in promotional photography with representatives of Central Refrigeration & Heating Ltd. and the Camrose Buffaloes for advertising and promotional use.

## 8. Limitation of Liability

1. Central Refrigeration & Heating Ltd. shall not be liable for:
  - a. Pre-existing structural, mechanical, or code deficiencies
  - b. Concealed or hidden conditions discovered during installation
  - c. Costs arising from required upgrades beyond the defined standard installation scope
2. Acceptance of the prize constitutes full agreement to these Terms & Conditions.
3. Central Refrigeration reserves the right to decline installation if site conditions are determined to be unsafe, non-compliant, or otherwise unsuitable for standard installation practices.



## 9. Final Inspection & Acceptance

Upon completion of installation, a final walkthrough will be conducted between a Central Refrigeration representative and the winner to confirm completion and reasonable satisfaction. Any concerns must be documented at that time.

## 10. Force Majeure

Central Refrigeration & Heating Ltd. shall not be liable for delays, rescheduling, or inability to perform installation due to events beyond its reasonable control, including but not limited to supply chain disruptions, manufacturer shortages, regulatory changes, refrigerant transitions, extreme weather, labour shortages, transportation delays, or acts of God.

## 11. Written Installation Agreement

Prior to installation, the raffle winner must sign Central Refrigeration & Heating Ltd.'s standard installation agreement acknowledging these Terms & Conditions. Refusal to sign the installation agreement shall result in forfeiture of the prize.